

## HOW TO REDEEM A FAN PACK TICKET PACKAGE

Fan Packs are essentially ticket packages, they help you save on ticket transaction fees and bring the cost of tickets down. You can share them with friends and family but you must exchange them for showtimes at the festival. You can either do this in-person or at the box office!

FAN PACK 4 - Only good for regular screenings at the **Fremont Theater** FAN PACK 6 - Good for regular or virtual screenings!

What is considered regular screening? Anything priced \$15/12 and not a special event such as Opening Night, Closing Night, Awards Night, Surf Nite

> To fulfill your **Fan Pack 4** or **Fan Pack 6** ticket package, please follow the step-by-step guide below. <u>VIEW VIDEO HERE</u>

1. Navigate towards <u>https://slofilmfest.org/</u>, and sign into your account in the upper right hand corner: "SIGN IN"



2. Once you're signed in to your account, hover the cursor over your name and click "Account."



3. Here, you will see your FAN PACK 4 or FAN PACK 6 underneath "Packages." To the right, you will see "Fulfill Package", click on that.

M FESTIVA			
	Yo	ur Account	X View your full Elevent account here.
FAN PACK 6 Code: **********6000	Custom Name:	6 Tickets Left	Fulfill Package
UPCOMING EVENTS			
lew orders may take up to one hour to show. You have no upcoming events.			
rou have no upcoming events.			

4. From there, click on the "2024 FESTIVAL" tab which will bring you to this web address: <u>https://slofilmfest.org/event-list/</u> or <u>slofilmfest.org/events</u> From here, you can either scroll through the list to see the full schedule for the 2024 Fest, or see screenings on the calendar.





## 5. Scroll down to the screening that you want to attend, and click on "MORE DETAILS"

BUTTERFLY IN THE SKY 86 min   USA   Bradford Thomason, Brett Whitcomb SPONSORED BY MONA & GORDON JENNINGS This nostalgic and feel-good documentary tells the story of the beloved PBS children's series, Reading Rainbow, its iconic host LeVar Burton, and the challenges its creators faced in cultivating a love of reading through television. With the series focused on bringing books to life and finding	Fremont Theater APR 27 03:00PM Downtown Center APR 29
fun in reading, Reading Rainbow and Burton became a conduit to learning for children of every background, delving behind the pages to the people, places and things each story explored. MORE DETAILS	10:00AM Downtown Center APR 30 12:00PM

6. Navigate to the "SHOWTIMES" section (take note of the date & time, and location of your screening). If it's an eligible regular screening, it will say "Click **here** to begin fulfilling your package"



7. Click on "here", and this will pop up. From here, click on "Fulfill Package" to the right of your page.

childr	d finding fun in reading, Reading Rainbow and Burt en of every background, delving behind the pages t explored.			VENILIE
	Pac	kage Fulfillment Se	ection	
	y to be fulfilled. Once you have started you will be shown only tic order confirmation number as the package.	kets that come with ye	our package. You are not re	quired to fulfill all tickets at one time, come back as much as you li
FAN PACK ( San Luis Obispo Internation 6 tickets left	-	Code	:: ***********6000	Fulfill Package
		Fulfill Later		
	Student/Film Society	\$12.00	Not on sale	
	You have packages that are eligible to be used for this event. Click here to begin fulfilling your package.			

8. The pop-up window will close and bring you back to "SHOWTIMES". Click the "+" to add tickets. Then, click on "ADD TO CART" to add the ticket(s) to your cart.

SHOWTIMES					
▼ In-Person					
Apr 27 Apr 29 Apr 30					
3:00 PM — Fremont Theater					
FAN PACK 6	Free 0 +				
Fulfilling FAN PACK 6: 6 Remaining	Edit				
	ADD TO CART				

9. Success! The item(s) have been added to your cart, and you can repeat steps 4-5, or click on "Checkout" if you are done for

	F	ree	(- 1	+	SHARE THIS.
kc	Suc	ccess!			
	Items adde You can continue s				
	Continue Shopping			Checkout	
Ticketing by	elevent				

10. Your cart should look like this: you can see the screenings you have selected and how many tickets you are ordering. (The tickets should say "FREE" next to them and "\$0.00 each"). Again, take note of the date & time, and location of your screening(s).

ACK 6: 5 F	Showtimes & Tickets				~
	BUTTERFLY IN THE SKY Thursday, April 27, 2023 3:00PM Fremont Theater	1 - FAN PACK 6 \$0.00 each	Free	27:28	Remove
-IT /	Empty Cart	Continue to	Items will r o Checkout	emain in your car expired o	t until time has or are removed.

11. Click continue to checkout, confirm your Order summary on the left and enter your customer information on the right. Click "Complete Fulfillment" when you are ready.

Order Summary Showtimes & Tickets		Enter Your Informatio			
BUTTERFLY 04/27/2023 Fremont IN THE SKY 03:00 PM Theater	1 - FAN PACK 6	Matt	Last Name: Brown		
SubTotal	\$0.00	Matt	Brown		
Delivery	\$0.00	Email Address:			
Grand Total	\$0.00	volunteer@slofilmfe	volunteer@slofilmfest.org		
		Phone Number:	Organization:		
		(Optional)	(Optional)		
		Address 1:	I an fear and a second		
		Address I.			
		Address 2:			
		(Optional)			
		Country:			
		United States		~	
		City:	State/Province: Postal Code:		
			AK v		
		_			
		Co	mplete Fulfillment		

12. Once your order has been processed, you will be redirected to a confirmation message like in the image below.

JTTE	RFL	УI		E SKY	Thomason, Brett Whitcomb PRODUCEREJE: Bryan Storkel, Bradford Thomas SCREENWWITEREJS: Bradford Thomason CAST: Levar Burton DUTTING: A bitcome
	<b>CO</b> receive an	MF email c	RDER PLETE	h details	X Order Information Tickets Your tickets are attached to your confirmation email. You can also download them in your order history.
Confirmation Showtimes & Tid BUTTERFLY IN THE SKY	ckets Thu, Fre Apr Th 27, 2023 03:00	emont eater	1 - FAN PACK 6	\$0.00	
SubTotal Delivery Grand Total	РМ		\$0.00 \$0.00 <b>\$0.00</b>		
Delivery Electronic Items will be d email address attached as a F	provided and				

13. You do not need to make ALL your ticket selections at once, you can check out with one screening and go back into your account at a later time to finish fulfilling your package. Just click the Fulfill Package button and repeat these steps.

\*Please bring your tickets and order confirmation with you to your showing. Tickets are attached to your email and can be scanned off your phone. Additionally, please arrive early to screenings because seats are not guaranteed. Seating is first come, first served. If you are not able to get into the screening, you will be provided with a voucher for the price of the ticket. Thank you!